

Mental Health

	Website	Description	Location/Contact information
Wheeler Clinic		Behavioral Health Services	860.793.3500
SAMHSA	Link available here	Coping with stress-COVID-19	
Mental Health America	https://mhanational.org/covid19	They have organized a series of resources regarding COVID-19	
Take a Deep Breath-BLOG	Link available here	In collaboration with the <i>CALM</i> app-COVID-19 they put together a list of free resources, we can share with our clients (Guided meditations, yoga videos, calm for kids, mindfulness resources, etc.)	
NAMI	https://www.nami.org/covid-19-guide	COVID-19 (CORONAVIRUS) INFORMATION AND RESOURCES	NAMI HelpLine Monday-Friday, 10:00 a.m. to 6:00 p.m., ET (800) 950-6264

Housing

	Website	Description	Location/Contact information
Rental Assistance		Evictions & Rental Assistance: As of 3/20/20, all eviction orders (called “executions”) issued by housing courts in CT have been suspended through May 1st. This means that a state marshal cannot serve an individual with an “execution” eviction order, physically remove them or their belongings from the apartment, or change the locks before May 1st. Landlords can still serve tenants with court papers and file a new eviction case, but the court is not holding hearings or trials right now, until further notice.	
Heating & Utility Assistance		The CT Public Utilities Regulatory Authority (PURA) has issued an emergency moratorium on electric, natural gas, and water utility shut-offs in response to the pandemic. Individuals at risk of shut-off should contact their utility company and reference the coronavirus moratorium.	
Connecticut Coalition to end Homelessness	https://cceh.org/covid19/	CCEH is working closely with state agencies, Coordinated Access Networks, and shelters to reduce the impact of COVID-19 on people experiencing homelessness, the providers who serve them, and the general public.	

Clothing

Location/Contact information

Plainville Clothing Pantry	Mildred / (860) 747-1919	54 South Canal Street, Plainville, CT	Quentin will transport client on Wednesday on 9:45am. Contact Quentin to set appointment Ext. 6316
Dress for Success			
Walmart	NB AIC Program Manager Ext. 6301	Obtain Walmart gift card from Dan and notify him of what is being purchased. Return Giftcard and receipt to Dan. This option is mostly for undergarments.	

Food pantry

	Website	Description	Location/contact information
Emergency Meals	https://portal.ct.gov/-/media/sde/COVID-19/COVID-19_Emergency_Meal_Program_Limited_to_Students_Attending_School_in_Specific_Districts.pdf	COVID- 19 Emergency Meal Program Limited to students attending school in specific districts.	
Connecticut Food Bank	http://www.ctfoodbank.org/get-help/connecticut-food-banks-mobile-pantry-schedule/	Mobile Pantry: COVID-19 Mobile pantries updated daily	
Food Share	http://site.foodshare.org/site/PageServer?pagename=2017_food_mobile	Foodshare COVID-19: will be hosting two free Grab & Go produce distributions in New Britain	<ul style="list-style-type: none"> • Monday, April 6th 9 am – 12 pm, 16 Armistice Street, New Britain • Thursday, April 9th 9 am – 12 pm, 107 Martin Luther King Drive, New Britain
Food Safety	https://cceh.org/wp-content/uploads/2020/03/Flyers-and-Posters.pdf	PDF that can be shared with clients- COVID-19	
New Britain Food & Resources Center Pantry	https://www.hranbct.org/Emergency_Assistance/New-Britain-Food-and-Resource-Center/	To receive services the client must present with photo ID.	460 Osgood ave, New Britain (860) 827.8402

Personal Hygiene

	Website	Description	Location/Contact information
NB AIC		Check the Basic Needs Closet for necessary Items.	

Application for Cash Assistance, Food Stamps, and Medical Assistance

	Website	Description	Location/Contact information
Application for State Assistance- Paper Form	Click link here	State benefits include: Food stamps (SNAP), cash assistance, medical (HUSKY/Medicaid/health insurance), and special medical help to pay for unpaid medical bills from the past 3 months.	Mail to: DSS Scanning Center, PO Box 1320, Manchester, CT 06045-1320 or Bring to DSS : New Britain Field Office 30 Christian Lane New Britain, CT 06051-4152
Application for State Assistance- Online	Click link here	Same benefits as above. Check your eligibility, apply and view your account.	
Redetermination Form	Click link here	Renewal of eligibility of state benefits for those who currently have one of the following: SNAP (food stamps), cash assistance or HUSKY medical insurance.	Bring to DSS : New Britain Field Office 30 Christian Lane New Britain, CT 06051-4152
File for Unemployment Benefits	https://www.ctdol.state.ct.us/UI-OnLine/	File or reopen an unemployment claim and file a weekly claim and manage an unemployment claim	
Unemployment Benefits Guide	Click link here	Provides detailed information, explains what you	

		need to know and the process of applying.	
Next Steps After Filing for Unemployment	https://www.ctdol.state.ct.us/UI-OnLine/IIC_Next_Steps.htm	Provides detailed steps to follow once you have filed your online initial claim for unemployment	
Access Health CT	Click link here	As the Coronavirus (COVID-19) continues to threaten public health, Access Health CT announced it has extended the NEW SPECIAL ENROLLMENT PERIOD for these exceptional circumstances through April 17, 2020 for qualified UNINSURED Connecticut residents. To see if you qualify call between 8AM – 5PM, Monday - Friday at 1- 855-365-2428; TTY: 1-855-789-2428.	

<p>Wellness Works</p>	<p>www.livehealthonline.com</p>	<p>Thanks to the Internet, you can connect to one anytime, anywhere – whether it’s in the middle of the night or in the middle of a weekend. Sign up for LiveHealth Online and have face-to-face conversations on your computer or mobile device.</p>	
<p>Temporary Family Assistance- COVID-19</p>	<p>http://www.211navigator.com/</p>	<p>Low-income families residing in Connecticut with children under age 18 may be eligible for Temporary Family Assistance (TFA) through the Department of Social Services (DSS). TFA is a time-limited cash assistance program that provides monthly cash for basic needs such as food, shelter, clothing, and employment assistance.</p>	<p>https://connect.ct.gov/access/jsp/access/Home.jsp</p>

Transportation

	Website	Description	Location/Contact information
Obtaining an Adult Learners Permit	https://portal.ct.gov/DMV/Licenses/Licenses/Applying-for-a-License/Adult-Learners-Permit--Obtaining	Explains the process of obtaining your permit when over the age of 18, provides the link to scheduled the permit test, required training information, how to exchange a non-drivers ID card for a permit and the cost.	
Required Documents	https://portal.ct.gov/DMV/Licenses/Licenses/Applying-for-a-License/Acceptable-Forms-of-Identification	Provides a list of the acceptable forms of identification you need to bring in order to obtain your permit or a non-drivers ID card.	
Scheduling the Road Test for Drivers License	https://portal.ct.gov/DMV/Licenses/Licenses/Testing---Road-Test	Explains what you need to bring to your scheduled appointment, what to do if you fail the road test, and how to reschedule your road test.	
CT Drivers Manual	https://portal.ct.gov/DMV/Drivers-Manuals/Manuals/Drivers-Manuals	Download and print the drivers manual, commercial drivers manual, motorcycle manual and parents training guide.	

CT Transit/ Fastrack		During COVID-19 All busses including Fastrack are free, no need for bus passes. There are some issues with Hartford busses as they are operating on a different schedule and limited routes.	
Medical Transportation	1-855-478-7350	HUSKY A, HUSKY C, and HUSKY D members can contact Veyo. Please Note that if an individual has COVID-19 or flu-like symptoms will not be provided with transportaion.	

Addiction

Website	Description	Location/Contact information
Gambling		
Bettor Choice Gambling Treatment Program-Wheeler	Click link here	
CT Community for addiction Recovery-CCAR	https://ccar.us/zoom/	Recovery ZOOM Meetings Mon-Fri
Alcoholics Anonymous	https://www.aa.org/press-releases/en_US/press-releases/aa-groups-using-digital-platforms-to-find-sobriety-during-coronavirus-covid-19-outbreak	AA District 8 answering service phone numbers-Berlin, Bristol, Cromwell, Durham, East Hampton, Haddam, Middlefield, Middletown, New Britain, Plainville, Portland, Southington-
Guidance for people who use Substances on COVID-19 (Brochure Eng/Spa)	https://www.ghhrc.org/wp-content/uploads/2020/03/ghhrc_covid19_brochure_spa.pdf https://www.ghhrc.org/wp-content/uploads/2020/03/ghhrc_covid19_brochure_eng.pdf	Use Answering Service: 860-267-5857 or Use Answering Service: 203-686-0090

AA online and phone meetings during COVID 19 Stay-In-Place

<u>Day/time</u>	<u>Group name</u>	phone # for meeting	Zoom meeting #	Password
Monday 5:30 pm	Wisdom & Serenity Group Online Meeting	646-876-9923	519010213	stay
Monday 7:30 pm	Primary Purpose Group Online Meeting	closed to new members		
Tuesday 7:00 am	Day Openers Group Online Meeting	646-876-9923	519010213	stay
Tuesday 5:30 pm	Meditation and Gratitude Group Online Meeting	closed to new members		
Wednesday 7:00 am	Day Openers Group Online Meeting	646-876-9923	519010213	stay
Wednesday 6:00 pm	Language of the Heart Group Online Meeting	646-876-9923	4162745959	unknown

Thursday7:00 am	Day Openers Group Online Meeting	646-876-9923	519010213	stay
Friday7:00 am	Day Openers Group Online Meeting	646-876-9923	519010213	stay
Friday7:30 pm	Primary Purpose Group Online Meeting	closed to new members		
Saturday7:00 am	Day Openers Group Online Meeting	646-876-9923	519010213	stay
Saturday9:00 am	As Women See It Group Women, Online Meeting	646-876-9923	4162745959	Awsi2020

Birth Certificate

****Please note that there are several methods of obtaining a certified birth certificate.**

	Website	Description	Location/Contact information
Vital Chek	https://www.vitalchek.com/	This is a good option to check for most state birth certificates. Not all states are offered on this site and depending on the state, it may or may not be the cheaper method. Check with the specific states vital records to determine the cheapest method. Required documents differ depending on the state.	Order the birth certificate online and have it mailed to the clients address.
Request a Certified Copy	https://portal.ct.gov/DPH/Vital-Records/Birth-Certificates	Information on who can request a copy, provides the link for requests through the town or state, and lists the forms of identification needed with the request.	See Below
Request a Certified Copy from the State of CT Application	https://portal.ct.gov/-/media/Departments-and-Agencies/DPH/hisr/VR/Birth-Certificate-Request-Form_State-5-19.pdf?la=en	Application, payment, required documents needed, who can request for a copy and additional information need to know when submitted the application through the state.	Mail to: CT Department of Public Health State Vital Records Office 410 Capitol Avenue, MS#11VRS Hartford, CT 06106

Request a Certified Copy from the Town in CT Application	https://portal.ct.gov/-/media/Departments-and-Agencies/DPH/hisr/VR/Town-Certified-Copy-of-Birth-Record_with-back-side-2.pdf?la=en	Application, payment, required documents needed, who can request for a copy and additional information need to know when submitted the application through the town.	Mail to: Mail this application to the Town Vital Records office in the town the client was born (Link below). New Britain Vital Records Office: New Britain Town & City Clerk 27 West Main Street New Britain, CT 06051-2298 (860) 826-3344
CT Town Vital Records Directory	https://portal.ct.gov/DPH/Vital-Records/Connecticut-Town-Vital-Records-Directory	Directory listing the addresses and phone numbers of the Town Vital Records Office's for different towns in CT.	Mail to: For addresses and phone numbers of different towns in CT, please refer to the CT Town Vital Records Directory website.
New Britain Vital Records Office Information	http://www.newbritainct.gov/services/town_clerk/vital_records.htm	Information on obtaining a birth certificate when born in New Britain, link to the birth certificate application (below), information on obtaining a copy of a death certificate or marriage license and contact information.	See below
New Britain Request for a Birth Certificate Application	http://www.newbritainct.gov/civicax/filebank/blobdload.aspx?BlobID=24149	Application, payment, required documents needed, who can request for a copy and additional information need to know when submitted the application through the town.	Mail to: New Britain Town & City Clerk 27 West Main Street New Britain, CT 06051 (860) 826-3345

<p>New Jersey Certified Vital Records for Birth Certificate</p>	<p>https://www.state.nj.us/health/vital/order-vital/online-requests/index.shtml</p>	<p>Information to know before applying for a vital record, payment information and the link to place an online order for a birth certificate, marriage license or death certificate. The link to place an online order includes the required documents needed and additional information.</p>	<p>Order the birth certificate online and have it mailed to the clients address.</p>
<p>Virginia Certified Vital Records for Birth Certificate</p>	<p>http://www.vdh.virginia.gov/vital-records/applications-for-a-vital-record/</p>	<p>Link to download the mail in application, payment information and a link indicating the required documents needed when mailing the application.</p>	<p>Mail to: Office of Vital Records P.O. Box 1000 Richmond, Virginia 23218-1000 804-662-6200</p>

Parenting

	Website	Description	Location/Contact information
Parenting during COVID-19	https://mhanational.org/blog/parenting-during-coronavirus		
Child Mind Institute	https://childmind.org/article/how-to-avoid-passing-anxiety-on-to-your-kids/?utm_source=newsletter&utm_medium=email&utm_content=%20Parents%20Guide%20to%20Problem%20Behavior&utm_campaign=Weekly-03-16-20	How to Avoid Passing Anxiety to your Kids	

Child Care

	Website	Description	Location/Contact information
Care4Kids	https://www.ctcare4kids.com/apply/	Child care expense assistance is available through the Care 4 Kids program. Families must be income-eligible in order to receive Care 4 Kids and can complete a brief eligibility screening tool	1-800-505-1000

Diapers

	Website	Description	Location/Contact information
211.org	211.org	list of programs that provides diapers to families in need can be accessed here at	

Driving School

	Website	Description	Location/Contact information
DMV Permit Test	https://www.ctdmv.info/	Permits testing scheduled have been cancelled by the DMV due to COVID-19. They suggest rescheduling the appointments out to September or October.	

Health

	Website	Description	Location/Contact information
Wellness Works	www.livehealthonline.com	Thanks to the Internet, you can connect to one anytime, anywhere – whether it's in the middle of the night or in the middle of a weekend. Sign up for LiveHealth Online and have face-to-face conversations on your computer or mobile device.	75 North Mountain Rd, New Britain, CT 06053 860-224-6300
American Family Care-Urgebt Care	https://www.afcurgentcarenewbritain.com/covid-19-coronavirus-frequently-asked-questions-and-answers/		135 East Main Street, New Britain, CT 06051 860-357-6899