

Welcome to Your Wheeler Medical Home

A warm, welcoming place where a team of health care professionals works together to meet your needs.

How a Medical Home Works for You

Your health care team works together to manage your health through services such as primary and behavioral health care, dental, medication-assisted treatment (MAT), chiropractic care, pediatrics, women's health services, and more.

Supported by proven, evidence-based practices and delivered in-person and through telehealth, your care is effective and accessible. We help you in identifying and accessing other resources such as care management, nutrition services, exercise resources, peer support, and much more.

Access Our 24-hour Care Line: 860.793.3500 or Toll-Free 888.793.3500.

Care, information, available before and after hours.

Same-day appointments available!

Your Patient-Centered Medical Home

Access to Care & Information

- Health care for all:
Primary care, preventive dental, behavioral health
- Same-day appointments
- On-call provider after hours
- Accessible patient information via the patient portal
- Interpretive and TTY services available

Quality and Safety

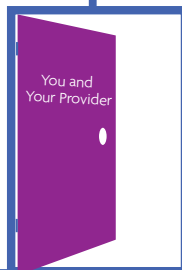
- A welcoming and safe environment
- High quality of care standards
- Patient satisfaction feedback
- Patient choice in provider and members of Care Team
- Provider communication and leadership that works

Community Care Coordination

- Relationships with:
 - Emergency Rooms
 - Hospital care
 - Specialist care providers
 - Pharmacy
- Community-based resources
- Diagnostic Services
- Lab Services
- Care Transition

Your Care Team

- **Patient (You)** partners with Care Team to make decisions about treatment and care
- **Physician, APRN** delivers medical care, works closely with the Care Team
- **Registered Nurse** ensures delivery of effective, timely medical care and works closely with the Care Team
- **Medical Assistant** supports care, provides info, services, and assistance
- **Dental Hygienist** provides oral hygiene, appropriate preventive services
- **Behavioral Health Clinician** provides clinical and case management services and works closely with the Care Team
- **Patient Care Coordinator** works directly with the Care Team members to ensure that care is coordinated and timely



Practice-based Services Prevention • Health • Wellness

- Physicals
- Sick visits
- Management of medical conditions
- Preventive medicine
 - Cancer screenings
 - Nutritional counseling
 - Healthy lifestyle
 - Tobacco cessation
 - Integrated behavioral health care
 - Medication-assisted treatment for addiction
- Clinical connection to specialists
- Prevention, outreach, and education

What you can expect: Our team will take the time to learn about you, including details about your family, history, and life situation, and your health care issues. We'll support you in caring for yourself through goal setting, information, and linkage with other resources.

Be part of the process: Get to know members of your health care team, be familiar with your health status, and follow the plan that you and your team have agreed to because it is important to maintaining your health.